

Email: enquiries@leegardnerglassandglazing.co.uk Web address: <http://www.leegardnerglassandglazing.co.uk>

Guarantee and Terms and Conditions of Sale

1. All terms of the contract between the Purchaser and the Company are contained in this document. No representation or warranty is made or given by the Company except as stated herein. No addition to the work specified in the (job sheet/quotation/estimate) works schedule you receive and accept can be undertaken unless agreed in writing and signed/mailed by an authorised representative of the Company.
2. The purchaser agrees to permit access to the premises at reasonable times to facilitate completion of work.
3. Every endeavor shall be made to deliver within any agreed period, but the Company shall not be held responsible for consequential loss arising from any delay and time shall not be of the essence as to delivery.
4. The purchaser agrees to pay in the manner hereinafter mentioned.
5. The Company's installer or representative is authorised to receive payment on behalf of the Company. Payment in full is due immediately upon completion of the work to the installer or representative for which a receipt will be given, BACS/Cheque is acceptable.
6. The property in the goods to be delivered by the Company will only pass to the Purchaser when the purchaser/customer has paid all that is owing, whether, under this or any other contract made between the Company and the Purchaser.
7. Representative's samples are used to demonstrate a typical window and its composition only and Window(s) and Door(s) shown in the Schedule overleaf will be designed and manufactured in the way considered suitable by the Company.
8. Condensation can often be reduced by Double Glazing and in many cases eliminated, but, no warranty to this effect can be given.
9. All glass used is believed to be the most suitable, but, glass manufacturers will not guarantee against minor imperfections and the Company cannot be held responsible for such imperfections.
10. Delayed installations, which are requested by the customer, may be subject to a price increase, if a period of more than eight weeks has elapsed since date of order.
11. The Company cannot be held responsible for any damage to existing tiling on sills and walls around window and/or door openings. Likewise, where a window or door opening is found to have no lintel support, and it is found necessary to install one, the extra work other than on the schedule may be charged at the discretion of the Company.
12. The installation carries a ten-year warranty on all materials, with the exception of double glazed sealed units which are guaranteed for five years. The guarantee does not include for glass breakages, and normal wear and tear. The guarantee is valid, providing that the Company has received payment in full for the installation.
13. Cancellations are valid within 7 days of quotation/estimate acceptance. Please refer to website as above to read Privacy Notice for GDPR compliance.
14. It is the customers responsibility to ensure maintenance is carried out at frequent intervals, lubrication of all moving parts with a light machine oil. It is not advisable to use products such as WD40 etc. as these contain abrasives and can lead to failure of the items.
15. The Company representative will be governed and follow government guidelines where possible during the COVID-19 Pandemic, it is the Purchasers/Customers responsibility to inform the company within 24 hours of work commencing should anyone within the property where works are due to commence, show or have any symptoms of coronavirus (COVID-19).